



VENDOR TERMS & CONDITIONS

RENTALL AFRICA LTD

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1. Vendor Status

The Vendor is an independent owner/operator or lawful authorised lessor and is responsible for the Asset, its legality, condition, maintenance, insurance, licences and the underlying rental relationship.

2. Application and Acceptance

By registering as a Vendor, listing an Asset, accepting a Booking, receiving any payment through the Platform or otherwise acting as a Vendor on the Platform, the Vendor accepts these Vendor Terms, the General Terms & Conditions and the applicable Incorporated Policies.

3. Addendum to the General Terms

These Vendor Terms are an addendum to, and form part of, the General Terms & Conditions of RentAll Africa Ltd. They shall be read together with the General Terms & Conditions as one document, and capitalised terms not defined in these Vendor Terms have the meanings given in the General Terms & Conditions. Where these Vendor Terms and the General Terms & Conditions conflict on a matter specifically addressed in these Vendor Terms, these Vendor Terms prevail to the extent of the conflict, in accordance with the order of precedence in the General Terms & Conditions; on all other matters, the General Terms & Conditions apply. Where these Vendor Terms and the Renter Terms are inconsistent on a matter affecting both a Vendor and a Renter, the General Terms & Conditions govern that matter.

4. Due diligence

Before listing, the Vendor shall provide ownership/authority evidence, identity/business documents, current photographs, specifications, availability, location, pricing, restrictions, maintenance/service records where applicable and all required licences/registrations.

5. Commission

There shall be a fee of seven and a half per cent (7.5%) of the rental charges for a Booking, including any approved extension, charged by RentAll Africa for the use of the Platform. The Vendor authorises RentAll Africa to deduct the Commission from the sums paid by the Renter in respect of the Booking before those sums are released to the Vendor. RentAll Africa may revise the Commission by publication on the Platform after giving the Vendor reasonable prior notice in accordance with the clause on Platform Fees in the General Terms & Conditions. A revision takes



effect prospectively and does not apply to a Booking already confirmed before the revision takes effect.

Where a Renter receives a full refund of a Booking, no Commission is payable in respect of that Booking. Where a Booking is cancelled and the Vendor retains part of the rental charges, the Commission is calculated only on the rental charges retained by the Vendor.

6. Vendor Wallet

Each Vendor is provided with a Vendor Wallet on the Platform. Sums paid by a Renter for a Booking, less the Commission and any other deductible amount, are reflected in the Vendor Wallet as a pending balance. The pending balance is held in Escrow and shall not be transferred to the Vendor's bank account until the Renter has confirmed receipt of the Asset through the Platform, or receipt is otherwise established under the applicable handover procedure, and the Renter's twenty-four (24) hour reporting period under the Renter Terms has expired without a Rental-Related Dispute being notified. The Caution Fee does not form part of the pending balance and is held and released only in accordance with the clause on Caution Fee and Damage Claims in the General Terms & Conditions.

Release of any balance remains subject to RentAll Africa's right under the General Terms & Conditions to hold, delay or deduct sums for disputes, Damage claims, refunds, chargebacks or suspected fraud. The Vendor Wallet is not a bank account and no interest accrues on any balance. Withdrawals are subject to applicable settlement timelines and to any verification required by RentAll Africa or its payment provider.

7. Asset Standard

Assets must be safe, functional, reasonably clean, fit for the disclosed purpose and maintained in accordance with manufacturer instructions and applicable law.

8. Insurance

Vendor shall maintain legally required insurance and the category-specific cover required by the clause on Mandatory Insurance Requirements in the General Terms & Conditions, which sets the minimum standard. In summary, the minimum baselines include valid compulsory motor insurance and, where warranted, comprehensive motor insurance for vehicles; equipment/property and relevant liability cover for machinery/heavy equipment; property/liability cover for event equipment; theft/damage/property cover for high-value electronics; and insurance appropriate to the risk profile of other high-value, specialist or hazardous Assets. Nothing in this summary reduces the requirements of the General Terms & Conditions. RentAll does not insure the Asset.

9. Booking commitment

Vendor must honour confirmed Bookings except for the following Legitimate Vendor Cancellation Reasons: theft or loss of the Asset, major mechanical or technical failure, government restriction



or seizure, material safety defect, Force Majeure Event, serious Damage discovered after confirmation, suspected fraud or unlawful use, or a material system/availability error that could not reasonably have been avoided. A Vendor may also cancel where required by law or where continued performance would create an immediate safety or legal risk.

10. Prohibited cancellations

Higher offers, price increases, personal preference, Vendor-caused double booking and failure to maintain the Asset are not legitimate cancellation reasons.

11. Handover

Vendor must make the Asset available as booked and should complete a digital/photo condition report at handover and return.

12. No-show

Failure to make the Asset available may result in full Renter refund, alternative-Asset assistance where available, Vendor penalties, delisting or suspension.

13. Wrong Asset

Supplying a materially different Asset may entitle the Renter to reject it and receive a refund or alternative Asset, subject to evidence and policy.

14. Off-platform conduct

Vendor shall not solicit or complete on-platform sourced transactions privately to avoid RentAll fees or safeguards.

15. Claims

Damage claims must be promptly supported with photographs, inspection reports, repair estimates, invoices and other reasonable evidence.

16. Disputes

The Vendor shall report any Rental-Related Dispute, complaint, Damage, discrepancy, non-conformity, missing item, unauthorised use, late return or other issue concerning an Asset to RentAll Africa and the Renter within twenty-four (24) hours of the Asset being returned, delivered or otherwise made available to the Vendor for inspection, or within twenty-four (24) hours of the earlier of the time when the Vendor discovered, or ought reasonably to have discovered, the relevant problem, whichever occurs later. A failure to report within that period does not by itself extinguish the Vendor's claim, but may be taken into account in any later dispute, and RentAll Africa may refund the Caution Fee to the Renter once that period has expired without a report.

17. Compliance

Vendor remains responsible for taxes, permits, safety, environmental requirements, consumer obligations and sector-specific regulation.

VENDOR OBLIGATIONS

1. Every Vendor represents, warrants and undertakes that:
 - (a) the Vendor owns the Asset or has full legal authority to rent it;
 - (b) the Asset may lawfully be rented in the jurisdiction in which it is located;
 - (c) all licences, permits, approvals, insurance policies and registrations required by law have been obtained and remain valid;
 - (d) all information contained in the listing is true, accurate, complete and not misleading;
 - (e) photographs and descriptions accurately represent the Asset;
 - (f) the Asset shall be available at the time and place specified in the Booking;
 - (g) the Asset shall be reasonably clean, safe, functional and fit for the disclosed purpose;
 - (h) the Vendor shall disclose all material defects, restrictions, limitations, hazards or conditions affecting the use of the Asset;
 - (i) the Vendor shall not knowingly conceal damage or defects;
 - (j) the Vendor shall comply with all applicable tax, licensing, consumer protection, health and safety, environmental and other legal requirements;
 - (k) the Vendor shall deal honestly and professionally with Renters;
 - (l) the Vendor shall honour confirmed Bookings except for a Legitimate Vendor Cancellation Reason or where cancellation is otherwise permitted under these Vendor Terms or the General Terms & Conditions;
 - (m) the Vendor shall not impose undisclosed charges on a Renter;
 - (n) the Vendor shall provide the Asset in substantially the condition represented in the listing;
 - (o) the Vendor shall maintain, at a minimum, the insurance required by law and by the Mandatory Insurance Requirements in the General Terms & Conditions;
 - (p) the Vendor shall maintain appropriate records of ownership, maintenance and lawful authority to rent the Asset; and
 - (q) the Vendor shall promptly inform RentAll Africa of any material change affecting the availability, condition or legality of an Asset.
2. Vendors shall not list an Asset that they do not own or have lawful authority to rent.

3. Vendors shall not manipulate reviews, ratings, Booking information or pricing information.
4. A Vendor shall not require a Renter to circumvent RentAll Africa's Platform, payment system or applicable fees for the purpose of avoiding Platform charges.
5. Vendors remain responsible for all obligations arising from their ownership, possession, management or operation of an Asset.